

SCRUTINY REVIEW OF DISABLED FACILITIES GRANT

Summary

The fifth (and final) evidence-gathering session for the Committee's review of Disabled Facilities Grant will consider the feedback and suggestions from Foundations following their visit to the DFG service in September 2024. Officers will also feedback from the conversations held with Thirteen regarding adaptations in their properties.

Detail

1. As previously raised at Committee meetings, discussions were being held in September between the Assistant Director of Housing & A Fairer Stockton-on-Tees, Service Lead for Housing Investment & Migration Support, and Thirteen regarding the installation of adaptations for their tenants. The Committee had requested the Assistant Director to attend the meeting, and therefore she will be in attendance to feedback from the conversation.
2. In September 2024, Foundations, the national body that supports the delivery of Disabled Facilities Grant and Home Improvement Agencies in England, visited SBC's DFG team to assess the delivery of DFG's against their best practice guidance. Their feedback from this visit is attached for consideration at the meeting.
3. In addition, details of customer satisfaction feedback from April – September 2024 are attached.
4. A copy of the agreed scope and plan for this review is also included for information.

Name of Contact Officer: Michelle Gunn

Post Title: Scrutiny Officer

Telephone No: 01642 524987

Email Address: michelle.gunn@stockton.gov.uk